



**Customer Service**  
Call us anytime 1-800-TWCABLE  
Visit us at twc.com

**Account number**  
01090-049366501-8001  
Customer code **6140**

Due date	Service period	Amount due
Dec 11, 2014	11/21-12/20	<b>\$70.09</b>

**Service address**  
Tom Kirkbride  
Account Phone 1-330-699-9272  
Account Phone 1-234-251-0218  
2885 Crows Nest Cir  
Uniontown, OH 44685-7589

**Previous balance & payments**

Balance last statement	0.00
Payments received as of Nov 20, 2014	-170.30
Credit balance	-170.30

**Current month**

Monthly services	165.46
Partial month charges	59.60
Taxes, fees & surcharges	15.33

**Total due on Dec 11, 2014** **\$70.09**

## ENJOY TWC BETTER

Win free tickets to sports, concerts, premieres and more. Visit [twc.com/exclusives](http://twc.com/exclusives) to see what's waiting for you.

Access free TWC WiFi® Hotspots nationwide and save on your cellular data charges. Sign in once, stay connected on-the-go.

Sign up for free paperless billing at [twc.com/account](http://twc.com/account) - just use your customer code on this bill.

Watch some of your favorite channels live on any device at home or on-the-go with our free TWC TV® app.

Thank you for choosing Time Warner Cable! We are looking forward to providing you with the latest technology, reliable service, and 24-hours-a-day customer service. For more information about advanced products, please call 1-800-892-2253 or visit [twc.com](http://twc.com).



5520 WHIPPLE AVE NW N CANTON, OH 44720-7719  
7629 1000 N0 RP 22 11222014 NNYNNNN 0011657 S1 T35  
8559 1 AT 0.403

TOM KIRKBRIDE  
2885 CROWS NEST CIR  
UNIONTOWN OH 44685-7589



Please detach and enclose this coupon with your payment.



\*\*Please allow 7-10 days for delivery and payment processing. See reverse side for more convenient payment options.

Payment due date  
**Dec 11, 2014**

Total amount due  
**\$70.09**

Account number  
01090-049366501-8001

Amount enclosed

TIME WARNER CABLE-NORTHEAST  
P.O. BOX 0901  
CAROL STREAM, IL 60132-0901

**Tom Kirkbride****Total due on Dec 11, 2014: \$70.09****Account number** 01090-049366501-8001**Customer code** 6140**Statement date** Nov 22, 2014

<b>Previous Balance</b>	
Balance last statement	0.00
<b>Total previous balance</b>	<b>0.00</b>
<b>Payments</b>	
11/11 Payment received	-170.30
<b>Total credit balance</b>	<b>-170.30</b>
<b>Monthly services</b>	
11/21-12/20 Time Warner Cable Promotion	109.99
Includes: Starter TV, Standard TV, Variety Pass, DVR Service, WH-DVR Service, EPIX, Starz, Whole House HD-DVR, Standard Internet, Ultimate Internet Upgrade, Voicemail, Home Phone National, Includes UNLIMITED local and long distance in the US and Canada	
Time Warner Cable Promotion	14.99
Includes: HBO, Cinemax	
Sports Pass	8.99
Whole House DVR Client	0.00
Whole House HD-DVR	11.25
1 Whole House HD-DVR 11.25	11.25
2 Add'l Outlet Service 1.50	3.00
HOME WiFi	0.00
Internet Modem Lease	5.99
<b>Total monthly services</b>	<b>165.46</b>
<i>Basic tier (Starter TV) may be purchased by itself for \$24.50 per month</i>	
<b>Partial month charges</b>	
11/10-11/20 Sports Pass - partial month	3.30
11/10-11/20 Starter TV - partial month	3.23
11/10-11/20 Standard TV - partial month	7.05
11/10-11/20 Variety Pass - partial month	1.58
11/10-11/20 DVR Service - partial month	1.71

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11/10-11/20 WH-DVR Service - partial month	1.32
11/10-11/20 EPIX - partial month	1.32
11/10-11/20 HBO - partial month	3.30
11/10-11/20 Cinemax - partial month	2.20
11/10-11/20 Starz - partial month	1.32
11/10-11/20 Whole House HD-DVR - partial month	8.26
11/10-11/20 Whole House HD-DVR - partial month	1.48
11/10-11/20 Standard Internet - partial month	7.64
11/10-11/20 Ultimate Internet Upgrade - partial month	6.59
11/10-11/20 Voicemail - partial month	0.52
11/10-11/20 Home Phone National - partial month	6.58
11/10-11/20 Internet Modem Lease - partial month	2.20
11/13-11/20 Voicemail - partial month	0.00
11/13-11/20 Home Phone National - partial month	0.00
<b>Total partial month charges</b>	<b>59.60</b>
<b>Credits and one-time charges</b>	
11/13 Phone Number Change	25.00
11/10 Installation Charge Adjustment	-25.00
<b>Total credits and one-time charges</b>	<b>0.00</b>
<b>Taxes, fees &amp; surcharges</b>	
Broadcast TV Fee	0.83
Broadcast TV Fee	2.25
Franchise Fee	5.95
Sales Tax	4.87
Federal Universal Service Fund	1.06
FCC Regulatory Fee	0.16
FCC Regulatory Fee - Voice	0.03
Regulatory Recovery Fee - Federal	0.15
State TRS Fee	0.03
<i>continued on next page</i>	

**Pay online**

Go green with online bill payment. Sign up at [twc.com/account](http://twc.com/account). Have your account number and customer code ready, found on the top of this page.

**Pay by phone**

Call us anytime at **1-800-TWCABLE**; simply say "pay my bill" to pay your bill for free. Or you can speak to someone live with any questions about your bill.

**Customer information**

Experiencing technical issues with closed captioning? Call 1-866-892-4249, email [closedcaption@twcable.com](mailto:closedcaption@twcable.com), or fax 1-877-430-1386. Address written complaints to A. Long, Legal, 13820 Sunrise Valley Dr., Herndon, VA 20171, email [twc.closedcaptioningissues@twcable.com](mailto:twc.closedcaptioningissues@twcable.com), or fax 1-704-697-4935. To follow up on a written submission, call 1-877-276-7432.

If your check is returned, you expressly authorize your bank account to be electronically debited for the amount of the check plus any applicable fees. The use of a check for payment is your acknowledgement and acceptance of this policy and its terms and conditions.

To view the call detail for your Home Phone calls, go to [twc.com/account](http://twc.com/account)

For information on any upcoming programming changes, please consult the legal notices published in the Akron Beacon Journal on the 1st and 3rd Wednesday of each month or on [twc.com](http://twc.com)

Visit [twc.com/careers](http://twc.com/careers) for career opportunities at Time Warner Cable.

TWC imposes surcharges to recover costs of complying with its governmental obligations.

Franchising Authority: FCC ID#OH0952  
Ohio Department of Commerce,  
[com.ohio.gov/VideoService.aspx](http://com.ohio.gov/VideoService.aspx)

**Tom Kirkbride**  
**Total due on Dec 11, 2014: \$70.09**  
**Account number** 01090-049366501-8001  
**Customer code** 6140  
**Statement date** Nov 22, 2014



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**Total taxes, fees & surcharges** **15.33**

**Total due on Dec 11, 2014** **70.09**

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**Reach us at your convenience**

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**In person**

1919 Brittain Rd, Akron, OH 44310  
Monday-Friday 9am-7pm  
Saturday 9am-5pm

**On [twc.com](http://twc.com)**

Visit [twc.com/account](http://twc.com/account) to pay your bill online, view FAQs/self-help options and chat with live agent. Just have your customer code above on hand.

**Through your mobile device**

With our free My TWC<sup>®</sup> app.

**Over the phone**

Call us anytime at 1-800-TWCABLE to speak to someone live with any questions about your bill.





**TV en Español**

799	Lo Mejor On Demand
801	Galavisión
803	Telemundo
804	V-Me!
805	mun2
806	Canal Sur
807	CNN en Español
808	History en Español
809	Discovery en Español
810	La Familia
811	Disney XD en Español
812	Boomerang en Español
813	ESPN Deportes
814	Fox Deportes
815	Tr3s
816	CineLatino
817	HBO Latino**
829	WAPA America
829	TWC Deportes
833	ESPN Deportes HD
834	TWC Deportes HD
838	WEAO Fusion
840	Univision Deportes
840	Univision Telenovelas
841	El Rey †

**International Premiums**

851	ART
852	RAI Italia
853	TV Asia
854	DW
855	Zee TV
857	Filipino Channel
858	TV5MONDE
859	TV Japan
860	TV Russia

**Music**

900	Music On Demand
901	Hit List
902	Pop Rhythmic
903	Dance EDM
904	MCU
905	Hip-Hop and R&B
906	Rap
907	Hip-Hop Classics
908	Throwback Jamz
909	R&B Classics
910	R&B Soul
911	Gospel
912	Reggae
913	Rock
914	Metal
915	Alternative
916	Adult Alternative
917	Rock Hits
918	Classic Rock
919	Soft Rock
920	Love Songs
921	Pop Hits
922	Party Favorites
923	Teen MC
924	Kidz Only!
925	Toddler Tunes
926	Y2K
927	90's
928	80's
929	70's
930	Solid Gold Oldies
931	Pop Country
932	Today's Country
933	Country Hits
934	Classic Country
935	Contemporary Christian
936	Pop Latino
937	Musica Urbana
938	Mexicana
939	Tropicales
940	Romances
941	Sounds of the Season
942	Stage & Screen
943	Soundscapes
944	Smooth Jazz
945	Jazz
946	Blues
947	Singers & Swing
948	Classical Masterpieces
949	Easy Listening
950	Light Classical

**Digital Broadcast**

986	WEWS Live Well
987	WOIO MeTV
988	WJW Antenna
990	WVIZ Ohio Channel
991	WVIZ World
992	WVIZ Create
993	WEAO Fusion
994	WEAO Worldview
996	WUAB Bounce

**HD Starter TV**

1002	WVIZ/PBS HD
1003	WKYC/NBC HD
1004	WBNX/CW HD
1005	WEWS/ABC HD
1006	WUAB/MNTV HD
1008	WJW/FOX HD
1009	WOIO/CBS HD
1010	WVPX/ION HD
1012	WEAO/PBS HD
1013	WRLM/IND HD

**Kids & Family HD**

1101	Disney Channel HD
1102	Disney XD HD †
1103	Nickelodeon HD
1106	Cartoon Network HD
1111	The Hub HD †
1112	ABC Family HD
1113	Hallmark HD
1117	Hallmark Movie Channel HD †

**Learning & Discovery HD**

1130	Discovery HD
1131	TLC HD
1132	Science Channel HD †
1133	Animal Planet HD
1134	National Geographic HD †
1135	History HD
1136	H2 HD †
1139	Investigation Discovery HD ** †
1140	FYI HD †
1141	Nat Geo Wild HD †
1144	Velocity HD
1145	Smithsonian Channel HD++ ~

**Home & Leisure HD**

1150	HGTV HD
1151	Food Network HD
1152	OWN HD †
1155	Travel Channel HD
1156	Destination America HD †
1157	DIY HD †
1158	Cooking Channel HD †
1159	ESQ HD †

**Shopping HD**

1175	QVC HD
1176	HSN HD

**Entertainment HD**

1201	USA HD
1202	TBS HD
1203	TNT HD
1204	ASE HD
1205	FX HD
1206	Spike TV HD
1207	Comedy Central HD
1208	E! HD
1209	Bravo HD
1211	Lifetime HD
1214	WE HD^^
1215	Oxygen HD
1216	BET HD
1217	TV One HD †
1219	GSN HD †
1220	truTV HD
1222	Crime & Investigation HD †
1224	Syfy HD
1225	BBC America HD †
1229	RFD TV HD †
1235	Universal HD ~

**Music HD**

1250	MTV HD
1252	VH1 HD
1254	CMT HD †
1258	Fuse HD †
1267	Palladia HD

**Movies HD**

1276	Turner Classic Movies HD
1277	AMC HD
1278	LMN HD
1280	IFC HD* †
1284	MGM HD ~
1290	Encore HD ★
1299	TWC Movie Pass On Demand ★

**Sports HD**

1301	ESPN HD
1302	ESPN2 HD
1303	ESPNU HD †
1305	ESPNews HD †
1306	ESPN Goal Line/Buzzer Beater HD ☼
1308	SportsTime Ohio HD
1309	Fox Sports Ohio HD
1310	RSN Extra HD
1311	TWC Sports Channel HD
1313	TWC Sports Net HD ☼
1316	Golf Channel HD
317	FOX Sports 1
1318	FX HD †
1322	CBS Sports Network HD** †
1323	NBCSN HD †
1324	NHL Network HD ☼
1325	NBA TV HD** †
1326	MLB Network HD †
1327	Tennis Channel HD ☼
1330	Outdoor Channel HD** †
1333	Big Ten Network HD
1339	Fox Soccer Plus HD ☼
1340	MavTV HD ~
1341	Yes HD ☼
1342	NESN HD ☼
1343	MLB Strike Zone HD ☼
1346	NFLNetwork HD** †
1347	NFL RedZone HD ☼

**News & Weather HD**

1350	CNN HD
1351	HLN HD
1352	Fox News HD
1353	Fox Business Network HD
1354	MSNBC HD
1355	CNBC HD
1370	The Weather Channel HD

**Free On Demand HD**

1400	Free Movies On Demand
1401	Primetime On Demand HD
1402	Entertainment On Demand
1403	Lifestyle On Demand
1405	Cutting Edge On Demand
1409	Nature & Knowledge On Demand
1413	Sports & Fitness On Demand
1415	Pro Sports On Demand** †

**On Demand HD**

1420	Smithsonian Channel HD On Demand** †
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**Movies On Demand HD**

1500	Movies On Demand
1510	TWC Movie Pass On Demand ★
1520-1529	HD Movies On Demand Feature Channels

**Premium HD**

1601	HBO On Demand
1603	HBO HD
1604	HBO2 HD
1605	HBO Signature HD
1606	HBO Family HD
1622	Cinemax HD
1624	Action MAX HD
1625	Thriller MAX HD
1640	Showtime On Demand
1642	Showtime HD
1643	Showtime Too HD
1644	Showtime Showcase HD
1645	Showtime Extreme HD
1662	TMC HD
1677	Starz HD
1680	Starz Kids & Family HD

**Pay-Per-View HD**

1701	PPV Events HD
1777	Pay-Per-View Events HD

**3D TV**

1800	3D TV1
1801	3D Special Events 2
1810	3D PPV Events

† Variety Pass  
 †† Variety Pass Plus  
 ☼ TWC Sports Pass  
 ★ TWC Movie Pass  
 ~ HD Pass

\* Also available as part of the TWC Movie Pass.  
 \*\* Also available as part of the TWC Sports Pass.  
 \*\*\* Subscription Service Required.  
 ^^ Also available a la carte.  
 Digital format only; two-way compatible digital cable ready equipment, such as a digital set-top box or

CableCARD™ equipped Unidirectional Digital Cable Product (UDCP) used in conjunction with a Tuning Adapter, required.  
 + Digital Broadcast Channel.  
 ++ Also available with Variety Pass

Some services and channels not available in all areas. Channels may vary per package and subscription level. Some services require two-way digital equipment. An HDTV and HD digital converter or an HD-ready TV with a QAM tuner is required to receive HD programming. Certain restrictions apply. Channel lineup subject to change. ©2014 Time Warner Cable, Inc. All Rights Reserved. For complete listings in your area, visit [twc.com](http://twc.com)